The Office of Technology Services (OTS) (https://www.towson.edu/technology) provides computing support to the Towson University community. Student Computing Services (SCS) and OTS Training are units within OTS responsible for providing technology services and support directly to students.

**Student Computing Services (SCS)**

Cook Library 35 and Towson Run 123  
Phone: 410-704-5151  
Email: scs@towson.edu

**Technology Support**

SCS (https://www.towson.edu/technology/studentservices) provides technical resources and support for students of all majors and experience levels. The SCS Service Desk is the point of contact for technology-related issues, supporting access and use of all the major student systems at Towson University, including Towson Online Services (https://inside.towson.edu/mytu/myTU.cfm) (advising, schedules, course registration, bill payment), BlackBoard (https://blackboard.towson.edu/webapps/portal/execute/tabs/tabAction?tab_tab_group_id=_1_1) (course management system) and Webmail Powered by Google. Students can also get assistance with connectivity issues, wireless network configuration, virus and spyware removal, and general application and computer questions.

**Studios, Computer Labs, and Printing**

In addition to the Service Desk, on the first level of Cook Library, SCS operates a computer lab, a learning center, and multimedia production studios, offering access to standard and course-based software applications; 3D printing, Wēpa printing, and large-format printing; collaborative workstations; consultations with SCS staff; rehearsal space for presentations; studio space for audio/video production and short-term loans of digital cameras and camcorders. At SCS in Towson Run 123, get late night access to technology support and computers in West Village.

**Residential Network and Television**

SCS provides support for The Towson University Residential Network (ResNet (https://www.towson.edu/resnet)) and XFINITY on Campus (https://xfinityoncampus.com) streaming service in the University-supported residence halls.

**TU NetID**

Your NetID (http://www.towson.edu/netid) is a user-specific ID that grants access to Towson University resources, like your financial information and grades, and it should be kept confidential. Do not share it with anyone! No one at Towson University will ever ask for your NetID password so be cautious of “phishing” emails asking you to enter your NetID password. Visit the phising (https://www.towson.edu/technology/security/phishing.html) web page for more information.

As a Towson University student, you have access to the following resources: